



How Tricerat Adds Value to VMware Environments

SUPPORTING A GLOBAL, MOBILE WORKFORCE WITH VMWARE

IT environments now have to be engineered around geographically separate and increasingly mobile employees. End users need access to their desktops and applications, no matter where they are working. VMware, a leader in cloud infrastructure and business mobility, is one way companies create virtual workspaces. As a VMware Technology Alliance Program partner, Tricerat simplifies the process of printing and scanning in a VDI-based remote desktop environment. Our software solutions embrace and extend the native functionality of VMware, allowing users to print and scan seamlessly from any device at any location.

A SOLUTION FOR VMWARE'S HORIZON VIEW

With patented, 'driver-less' technology, Tricerat offers a family of products around printing, scanning, security, and user profiles. These solutions help system administrators who maintain VMware virtual environments manage user workspaces efficiently and effortlessly. Tricerat presents VMware Horizon View users the power to quickly and seamlessly build printers for zero client, thin client and traditional thick client PCs, as well as applications and desktops hosted on terminal servers. Horizon Client information is then passed through to the Horizon View desktop allowing system administrators to select the information best-suited to build the driver-less printers for their environment (Volatile Environment Registry Key or the WTSQuerySessionInformation). Use print management tools to eliminate issues that can result in countless hours wasted on printing-related help desk calls, or going from user to user to install and update print drivers.

FEATURE

HOW TRICERAT PRINTING ADDS VALUE

High Availability Printing	Multi-path print support adds all the functionality of Print Server clustering. Assign one printer and allow for 2 or more Print Servers to handle the traffic, seamless to both the administrator and end user.
Single Console	Manage your enterprise wide printing from a single console. This removes the need for scripting and GPOs, allowing print support staff to troubleshoot in your VMware environment.
Advanced Print Features	Advanced print features and preferences are passed through to the terminal server in VMware sessions for all print server printers assigned to a user session and local redirected printers. Examples of advanced print features include color and duplex printing, stapling and collating.
Efficient Printer Assignment	Enable print assignments outside of the user profile for faster profile login times and the removal of profile "bloat" due to printing.
Proximity Printing/Print-On-The-Go	Give your users access to the printers they need, when they need them. Assign printers based on location, user profile, and/or workstation.
Bandwidth Control	Allow Tricerat to limit the impact of printing on your end user experience by controlling how much bandwidth printing takes while users print from remote locations.
Increased Server Performance	Improve system performance through reducing print spooler crashes. In addition, there is no client-side print delay as all spooling takes place between Terminal Server and print server, which reduces print backup.
Print Job Auditing/Reporting	Track printing consumables in order to cut costs and/or determine ROI.
Multiple Delivery Options	Flexible delivery of printing allows you to print back thru the user connection over PCoIP or RDP, as well as moving all printing outside of the user experience and route across the WAN connection.



ABOUT TRICERAT

At Tricerat, we believe IT admins should have more time to spend on their strategic and meaningful company initiatives, rather than on mundane tasks.

Our mission is to simplify the lives of IT administrators through automating the everyday, routine tasks associated with managing a trouble free user experience.

We accomplish this by delivering dependable, easy to use software tools along with our personalized, world class support and service.

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KEY BENEFITS

- » No Terminal Server print drivers to manage.
- » Increase performance by reducing login times and spooler crashes.
- » Decrease time spent managing print servers by reducing compatibility issues.
- » Removes the complexity and confusion in enterprise print management.
- » Allow end users to print in a variety of environments, from various devices.
- » Print from:
 - ✓ Follow Me printing
 - ✓ Secure printing
 - ✓ VDI sessions
 - ✓ iOS devices
 - ✓ Android devices
 - ✓ Thin clients
 - ✓ Google Cloud Print apps

CALL TODAY TO SCHEDULE A FREE TRIAL!

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